

# Minisoft

# NEWS

**I'm Back!**  
With all of the  
latest news from  
Minisoft.



## eFORMz 9.0 released



### eFORMz 9.0

represents a new breed of forms automation tools, with powerful forms generation, print management and document archiving functionality combined in a single software solution.

*Read more...*

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eFORMz **p2**

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## all new activeForms

activeForms is an easy to use toolset for building form-based applications that can be quickly deployed over the Internet and used with any web browser.

*read more* **p3**

## the sky's the limit!

Minisoft's customers

are using eFORMz and eDirect+ tools to streamline their business processes, leading to improved productivity and enhanced customer service.

**Lamps Plus  
Flips the Customer  
Service Switch.**

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**eFORMz 9.0**  
Ripe with possibilities  
for Wine Enthusiast.

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# the sky's the limit



**Version 9.0 of eFORMz** is jam-packed with new features and enhancements, making existing users more productive and affirming Minisoft's mission of delivering a superior software experience.

## FEATURES

### ***eFORMz Director***

The new Director consolidates all eFORMz toolkits and print monitors into a single centralized service using a new Web App for management and configuration. The Director can execute and manage multiple print monitor configurations. Processes can be selectively paused, reconfigured and resumed without affecting other output processes. Printer configurations can be dynamically modified to work around printer problems and logs can be viewed to quickly see processing progress. The Director's consolidated Toolkit creates print monitor configurations for any server and allows input from all supported sources on any server. It also includes conditional logic for selective project execution and configuration options to control when an input source is active.

### ***Job Scheduling***

One of the most requested enhancements by eFORMz users has been job scheduling. Version 9.0 now includes the functionality to schedule the time and date for a print or email process to execute. From within the Toolkit configuration, individual input directory entries can now include 'Active Interval Properties'. This new option setting permits a start and end time-line in association with job processing for a particular directory. In addition to daily processing, one can indicate a specific day ( i.e.: 1, 2, 3 .. 7 ) or the last day of the week, month, quarter or year. Process your larger print files and/or bulk emails during slower periods - day or night!

### ***PostScript & Zebra Printer Support***

eFORMz now supports PostScript high resolution printers and Zebra (ZPL and ZPL II) barcode label printers.

### ***Agile Shipping Station Integration***

Agile Facilitator for RedPrairie integrates eFORMz with the Agile Shipping parcel and freight solution. An eFORMz extract project monitors for application output and then captures data fields specified by the Agile Network program. These fields are outputted to either a .CSV text file or an XML file. The Agile Ship application monitors for this file, and then determines the most cost-effective courier and ship method based upon package weight at the point of shipment.

### ***New Procedures/Preprocessors***

Over a dozen new procedures and preprocessors have been added to eFORMz. Some new procedures include; "Call a Web Service", "Call a Dynamic Service", "SQL Load", "Data Format" and "Time Interval Format". The eFORMz section of the Minisoft website has a complete description of each new procedure and preprocessor included in version 9.0.

### ***Archive/Retrieval***

eFORMz now features a built-in archiving capability to store and manage business forms and reports generated with eFORMz. These archived forms and reports can be produced and saved in virtually any format including; PDF, PCL, ZPL, PNG, JPEG, BMP, TIFF, XML or HTML. Forms and reports can be indexed for easy retrieval.

# Lamps Plus

## Flips the Customer Service Switch

### with Minisoft's *Customer Service* Application

Find out how Manhattan user Lamps Plus leveraged Minisoft's CSR Application to enable their customer service representatives to be more knowledgeable, professional and efficient in responding to customer questions through their "Contact Us" website page. Learn how Lamps Plus CSR's transform customer service issues into sales revenue generation opportunities. For more on this customer success story visit :



[http://www.minisoft.com/pages/business/edirectplus/media/casestudies/lampsplus\\_whitepaper.pdf](http://www.minisoft.com/pages/business/edirectplus/media/casestudies/lampsplus_whitepaper.pdf)

# Web Forms Design Made Easy With *activeForms*



**activeForms** is a new development tool for building feature-rich form-based applications and web services without the need for programming or time-consuming design work.

**activeForms** integrates with and extends the capabilities of Minisoft's forms generation and transactional email products, eFORMz and eDirect+. Using the powerful formatting and processing ability of eFORMz and eDirect+, an **activeForms** user can quickly build interactive forms fill-in applications for product registration, surveys, customer inquiries, or order placement. These applications can be deployed with a standard web browser or Minisoft's eReader content viewer.

**activeForms** can be used to create web services which can:

- Deliver eFORMz-generated content in a variety of formats (JPEG, GIF, TIFF, PDF, or XML).
- Execute eFORMz and eDirect+ output processes, such as print, email, PDF file generation and database updates.
- Submit input data to the eFORMz Director's input queues for processing.

The eFORMz Web Service allows a user to implement a cloud-accessible service on their network. Information in a form-based format can be managed with easily customizable features as to appearance and

routing. The information can be sent to printers, emailed to one or more people, or archived to a server for later retrieval.

The new Minisoft CSR Application was built using activeForms.

**"A NEW TOOL FOR BUILDING FORM-BASED APPLICATIONS AND WEB SERVICES."**

## Agile Network

*"Agile Network offers best of breed solutions in the markets they serve."*

**Minisoft** has partnered with **Agile Network** to create the Agile Facilitator for RedPrairie. This new utility integrates the Agile Network shipping solution **Agile Ship** with Minisoft's forms generation solution **eFORMz**.

Agile Ship is a parcel and freight shipping solution that optimizes fulfillment operations and reduces transportation costs for RedPrairie Direct Commerce or Merchandise Management customers. Integrated with a variety of carriers and shipping services, Agile Ship allows a customer's shipping staff to electronically weigh packages, determine the rate of transport, create labeling, provide electronic manifesting, designate consignees, handle waybills and verify addresses, among other operations. Agile Ship fully automates the shipping process, from pack verification through weighing, rating, routing, labeling and execution, allowing customers to ship better and save money.

Agile Facilitator allows RedPrairie users to extract any data fields from their application output with eFORMz, which will then output a CSV or XML file with the captured fields. Agile Ship will monitor for this file, promptly determining the most cost-effective courier and ship method based upon package weight at the point of shipment.

*For more information on the Agile Network solutions visit: [www.agile-network.com](http://www.agile-network.com).*



## EFORMZ ripe with possibilities for WINE ENTHUSIAST

Wine Enthusiast uses eFORMz for Business-to-Business Packing List Fulfillment. Learn how RedPrairie user Wine Enthusiast, a worldwide leader in everything wine, automated their business-to-business (B2B) fulfillment operations with Minisoft's eFORMz.

Also, see how Wine Enthusiast leveraged eFORMz's unique integration with VendorNet and Agile Ship. As a result, they were able to use eFORMz to customize barcodes for orders with special shipping requirements and holiday gift-wrapping instructions in place of their standard RedPrairie Direct Commerce shipping label. For more on this customer success story visit:



[http://www.minisoft.com/pages/business/eformz/media/casestudies/wine\\_enthusiast\\_whitepaper.pdf](http://www.minisoft.com/pages/business/eformz/media/casestudies/wine_enthusiast_whitepaper.pdf)

# TriSports.com Goes the Distance with eDirect+

Reach out to customers with messages consistent with your websites & brands.

TriSports.com, a leading athletic retailer catering to the triathlete, uses eDirect+ to email transactional messages such as order confirmations, shipping notifications, backorder notifications, credit card refusals, and product surveys in full-color HTML formats to their customers.

For more on this customer success story visit:



[http://www.minisoft.com/pages/business/edirectplus/media/casestudies/TriSports\\_casestudy.pdf](http://www.minisoft.com/pages/business/edirectplus/media/casestudies/TriSports_casestudy.pdf)



## Find eFORMz in the new QAD Store!



We are pleased to announce that eFORMz is now a featured product in the new QAD Store.

The QAD Store is an exclusive online, self-service marketplace for QAD customers. With the QAD Store, a QAD customer can access the resources they need to support their QAD MFG/PRO systems, such as product updates, process maps and customizations. The QAD Store also offers selected QAD Solution Partner products like Minisoft's eFORMz forms generation solution.

Visit the QAD Store at [www.qad.com/erp/qad-store](http://www.qad.com/erp/qad-store) for more information.

800.682.0200



## *The Minisoft CSR App Advantage*

**Acquiring new customers** is much more expensive than selling to existing ones. With the new Minisoft CSR App, you'll have confidence that customer inquiries will be handled quickly and effectively, boosting customer satisfaction and loyalty while giving your sales and services teams a competitive edge.

Designed for retailers and manufacturers with a strong customer service focus, Minisoft's CSR App centralizes customer service requests, providing a detailed view of customer requests and responses. Case management metrics via the CSR App Dashboard allow managers to monitor how cases are handled to ensure customer satisfaction.

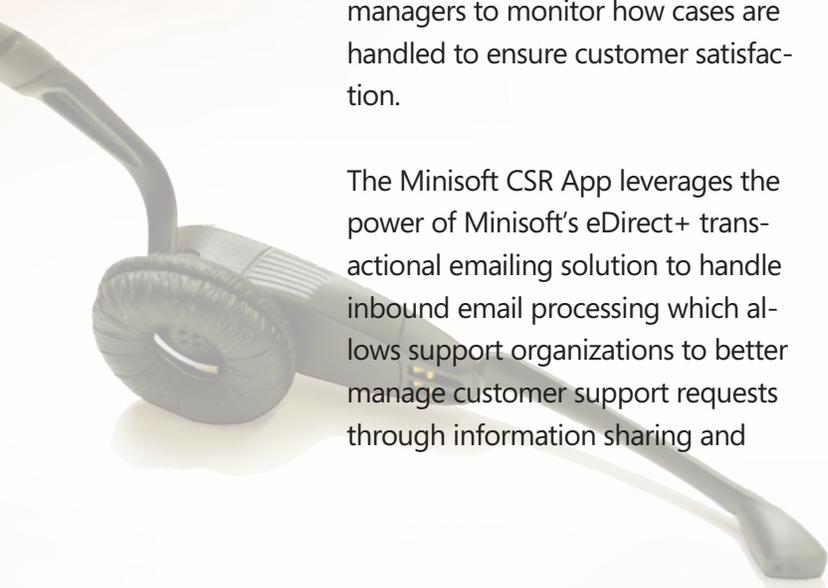
The Minisoft CSR App leverages the power of Minisoft's eDirect+ transactional emailing solution to handle inbound email processing which allows support organizations to better manage customer support requests through information sharing and

# GIVE YOUR SALES AND SERVICE TEAMS A COMPETITIVE EDGE.

routing. With inbound email processing, users can create rules for inbound emails and automatically assign cases to the right customer support representative.

The Minisoft CSR App knowledge base helps customer support teams better manage and share structured and unstructured information. The knowledge base allows users to create frequently asked questions (FAQ's), manage files, and search and rate content – all in an easy-to-use interface.

The Minisoft CSR App enables customer service teams to be even more successful in turning potentially dissatisfied customers into satisfied ones.



# All of Minisoft's Terminal Emulation connectivity products for Java and Windows are now compatible with Windows 7 and Windows 8.

Whether using Windows 7 or 8, running in either 32-bit or 64-bit mode, Minisoft's comprehensive line of connectivity products will work for you.

*Minisoft's Terminal Emulation supports access to legacy*  
**IBM mainframe,  
iSeries, VAX,  
HP3000 MPE,  
HP9000 HP-UX**

*offering precise emulation of*  
**IBM 3270, IBM 5250,  
DIGITAL VT320/420,  
HP700/92**

*All include:*  
**Scripting language,  
SSH/SSL connectivity,  
Network file transfer.**

**All run on Windows,  
Apple, and Linux.**

Customers that have a current support contract for the products listed above may download an update of these products from the Minisoft website at no extra cost.



# 2013

We invite you to visit our booth at these tradeshows.

## March

### QAD Midwest Users Group Spring Conference

March 17-19, 2013  
Marriott Key Center  
Cleveland, OH

## April

### QAD Southeast Users Group Spring Conference

April 7-9, 2013  
Hilton University Place  
Charlotte, NC

## May

### JDA Focus 2013

May 5-8, 2013  
Orlando World Center Marriott Resort & Convention Center  
Orlando, FL  
[www.jda.com/focus/](http://www.jda.com/focus/)

## May

### QAD Explore 2013

May 7-10, 2013  
San Antonio, TX  
[www.exploreblog.qad.com/](http://www.exploreblog.qad.com/)

## May

### Momentum 2013 - Manhattan Associates

May 19-22, 2013  
Caesars Place, Las Vegas NV  
[www.manh-momentum.com](http://www.manh-momentum.com)

## June

### STW User Conference

June 2013  
[www.stwinc.net](http://www.stwinc.net)

## October

### Microsoft Dynamics Summit (AX, NAV, GP, CRM)

October 21-25, 2013  
Tampa, FL  
[www.axugsummit.com/summit2013/](http://www.axugsummit.com/summit2013/)

#### CURRENT VERSIONS

eFORMz	9.0
eReader	9.0
eDirect+	9.0
ODBC	3.2.1.5
OLEDB	3.2.1.5
JDBC	3.2.1.5
Secure92	6.3.2.7
Mac92	5.3.2.5
MS320	5.00.181
MS3270	2.4
MS5250	2.4
Javelin	5.3.1.2
CSR App	2.1
activeForms	2.1

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